

Patient Education Committee Accomplishments

1. Caring Headlines Articles

The Patient Education Committee has authored and published several articles on various topics in Caring Headlines. Click on the dates below to read the articles.

- [December 18, 2008](#) – “Patient empowerment through health literacy. Pg.
[August 21, 2008](#) – “Introducing the Patient Education Competency Packet” Pg 4
[April 17, 2008](#) – “Tips and teaching tools for medication safety” Pgs. 10-11
[December 06, 2007](#) – “Raising awareness around health literacy” Pgs. 10-11
[August 02, 2007](#) – “Health professions passionate about patient education” Pg. 6
[April 19, 2007](#) – “Patient-education resources in one central, on-line location” Pg. 11
[December 21, 2006](#) - “Patient-education expert, Fran London, visits MGH” Pgs. 4-5
[September 7, 2006](#) - “Patient Education: current practices and future direction” Pgs. 4-5
[June 15, 2006](#) - “The MGH Patient Education TV Channel” Pg. 4
[April 6, 2006](#) - “JCAHO and patient education: what you need to know” Pgs. 8-9
[December 1, 2005](#) – “CareNotes: improving patient education and documentation” Pg. 14
[October 6, 2005](#) – “Health literacy: implications and recommendations for clinicians” Pg. 6
[October 6, 2005](#) – “Take a little DIP (digitized information for patients)” Pg. 7
[July 7, 2005](#) – “Patient education: integrating knowledge and skill into practice” Pg. 6
[April 7, 2005](#) – “Making materials easy to access and easy to use” Pg. 10
[December 2, 2004](#) – “Healthy behaviors: coaching your patient to success” Pgs. 10-11
[September 23, 2004](#) – “Ensuring important information isn’t ‘lost in translation’” Pgs. 4-5
[June 17, 2004](#) – “My experience with the Patient Education Staff Nurse Internship” Pg. 4
[June 17, 2004](#) – “Computer resources enhance patient education” Pg. 10
[March 18, 2004](#) – “Plain language enthusiasts meet for lunch” Pgs. 12-13
[November 6, 2003](#) – “Patient Education Committee is ‘keeping it simple’” Pgs. 4-5
[June 12, 2003](#) – “Assessing patient literacy” Pg. 10
[March 20, 2003](#) – “Health Literacy: the silent crisis” Pg. 6

2. Nursing Grand Rounds

05/26/2005: Patient Education: Integrating Knowledge and Skills into Practice
presented by: Taryn Pittman, RN, MSN, BC; Angela Sorge, RN

05/27/2004: Health Literacy and Patient Education
presented by: Kristen Samatis, BS; Kassie Reilly Lopez, RN; Mary Elizabeth McCauley, RN.

3. All Day Conferences

11/14/2008 *Patient Empowerment through Health Literacy: A Quality and Safety Issue.* Key note speaker Bob Dickerson, MSHSA,RRT focused on health literacy, practices to improve

communication and patient understanding, overcoming health literacy challenges and how to implement a program such as “Ask me 3”. A MGH patient and family panel discussed their experiences and perspectives on patient education at MGH.

11/13/2006 *The Essence of Patient Education* led by Fran London, a nationally recognized patient education expert. This 4-hour interactive workshop took the participant through the patient education process including assessing learning needs and readiness to learn, setting mutual education goals with the patients, identifying appropriate educational resources and tools, tips to be a more effective teacher, evaluating patient learning, and the importance of documenting patient education.

11/05/2004 *Healthy Behaviors: Coaching your Patient to Success* Keynote speaker Dr. James Prochaska. This conference focused on how to coach your patients to make a behavior change.

10/08/2003 *Keep it Simple* Health Literacy hallway display followed by Keynote speakers Rima Rudd, MSPH, Sc.D who presented “Literacy and Communication and Kimberly Kaphingst, Sc.D who presented “How To’s in Improving Health Literacy”

11/22/2002 *Complementary and Alternative Medicine: Educating Ourselves and Our Patients*. Keynote speaker Dr. David Eisenberg. Provided staff with knowledge of and educational tools regarding complementary and alternative medicine.

4. Collaborations with other Committees

Ethics in Clinical Practice Committee- We have collaborated with this committee for several years on the Advance Directives hallway display. Raising awareness in both clinicians and patients to have the important conversation about advanced care planning.

Nursing Research Committee- We collaborated with this committee on a “Did You Know Poster” entitled [Health Literacy and Patient Education](#)