

# Access to Resources for Community Health



## ARCH Mission

"By operating a user-friendly community-based health information center, ARCH assists individuals and families in actively participating in their healthcare. It also supports the work of MGH HealthCare Centers and other community-based organizations by providing high-quality health education services for their patients and clients."

For more information call ARCH at  
781-485-6400

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MASSACHUSETTS  
GENERAL HOSPITAL





## Who are we?

ARCH, Access to Resources for Community Health, is a partnership among MGH Treadwell Library, MGH Community Health Associates, Greater Boston Center for Healthy Communities (a program of The Medical Foundation [www.tmfnet.org](http://www.tmfnet.org)), and the City of Chelsea Health Department.

Our goal is to deliver a high-quality community-based health information service to both the residents and professionals of Charlestown, Chelsea, Everett, and Revere.

## Why ARCH?

ARCH exists to meet the need for:

- Access to electronic, quality health information.
- A coordinated effort in organizing and distributing high-quality health education materials that support the work of MGH HealthCare Centers and other community-based organizations.

## How do we do this?

- We improve access to electronic health information via a specially created web site at [www.arch-mgh.org](http://www.arch-mgh.org) and provide training needed to use the site effectively.
- We operate a local health information and resource center open to all people working and/or living in the communities.

## What do we offer?

### Information and resource center

- Equipped with computers and Internet access for patient use. Appointments are recommended to ensure computers are available.
- Staffed by a Certified Health Education Specialist.
- Includes books, newsletters, pamphlets, and videos.
- Contains some non-English language resources.

### Web site

[www.arch-mgh.org](http://www.arch-mgh.org) is a customized web site with pre-selected Internet resources for health professionals and patients.

### Training

In order to achieve the goal of increasing access to high-quality health information on the Internet, we provide free, hands-on training to MGH clinicians, nurses working in the communities, as well as outreach workers and patients. Training sessions can be offered at a community setting facilitated with computers and Internet access. The training will focus on one or more of the following areas depending on our trainees' needs:

- Internet basics
- Effective use of the ARCH web site
- How to evaluate online health information
- How to teach others to use the ARCH web site
- CEUs for registered nurses  
(Contact Project Coordinator for details)

### Access to additional resources

ARCH provides access to a limited number of online resources in the MGH Treadwell Library.

ARCH also provides access to the Greater Boston Center for Healthy Communities Resource Library. ARCH links to the Resource Library online catalog. More than 18,000 health education resources from the Resource Library may be borrowed through ARCH with a pick-up and drop-off service.

## Where are we located?

We are located at 300 Ocean Avenue, 5th Floor, Revere — the same building as MGH Revere HealthCare Center. For directions, check our web site ([www.arch-mgh.org](http://www.arch-mgh.org)), click on Visit Us, or call us at 781-485-6400. Parking is available in the MGH lot behind the HealthCare Center building on North Shore Road (200 yards from the intersection of North Shore Road and Beach Street).

### Public Transportation

The MBTA Blue Line or bus routes 110, 117, or 411 can take you to ARCH. The station stop is Revere Beach.

### Wheelchair access

ARCH is fully wheelchair accessible, including parking. Wheelchairs are available at the MGH Revere HealthCare Center.